



FAFSA Completion Event

Network Preparation Tips

Hosting a FAFSA completion event?

Make sure your network is ready before students begin completing the FAFSA.

During FAFSA events, network issues can prevent students from accessing the FAFSA confirmation page or completing other steps.

3 TIPS FOR A SUCCESSFUL EVENT

1. TEST THE NETWORK

Test FAFSA access from the location where the event will be held before the event.

Make sure the FAFSA site and all required features work properly.

2. CHECK NETWORK SETTINGS

Review your network's:

- Web filters
- Firewalls
- Proxies
- Other security tools

Make sure these settings will not block or slow FAFSA traffic.

3. HAVE IT SUPPORT AVAILABLE

Have a network or IT staff member available during the event.

They can quickly help if students experience connection or network issues.

WHY THIS MATTERS

A large number of students using the FAFSA at the same time can put extra demand on your network. Network filters or security tools may block traffic or cause the FAFSA site to load slowly or time out. A little preparation can help prevent problems during your event.

BEFORE THE EVENT

Test. Check. Support.

Test the FAFSA site → Check network settings → Have IT support ready