

## **Procurement Operations**

**Request for Proposals (RFP)** 

For

**Project Title: Business Process Review Services** 

Project No.: 10-33

### **REQUEST FOR PROPOSALS**

#### **TABLE OF CONTENTS**

Content		Page
Cover Page		
Table of Co	ntents	1
Summary of	FRFP	2-3
Instructions	to Proposers	4-9

#### Forms to be completed and submitted with the Proposal, as appropriate.

Attachment No. 1	Proposal/Contract Award Form	10-11
Attachment No. 2	Schedule of Items and Prices	12
Attachment No. 3	Scope of Services	13
Attachment No. 4	General Terms & Conditions	14-17
Attachment No. 5	Small Business Development Questionnaire	18
Attachment No. 6	Non-Discrimination Statement	19
Attachment No. 7	Certification & Disclosure Statement	20
Attachment No. 8	Affidavit Form	21
Attachment No. 9	Business Questionnaire	22-23
Attachment No. 10	Vendor Application Instructions	24
Attachment No. 11	Insurance Requirements	25
Attachment No. 12	Conflict of Interest Questionnaire	26
Attachment No. 13	Disclosures of Financial Interest/Potential Conflicts of Interest	27-29
	Procurement Operations RFP Attachments/Exhibits	30

Sample Contract Documents	
(The resulting contract will include at least the following documents)	
Exhibit A: Proposal /Award Form	10-11
Exhibit B: Schedule of Items and Prices	12
Exhibit C: Scope of Services	13
Exhibit D: General Terms and Conditions	14-17
Exhibit E: Insurance Requirements, if appropriate	25

## HOUSTON COMMUNITY COLLEGE REQUEST FOR PROPOSALS - SUMMARY

Date: July 20, 2010

**Project Title: Business Process Review Services** 

Project No. 10-33

#### **ISSUED BY:**

Houston Community College Procurement Operations 3100 Main St, (11<sup>th</sup> Fl) Houston, TX 77002

#### **SUBMIT INOUIRIES TO:**

Name: John Carter Title: Director

Telephone: (713) 718-5029 Fax: (713) 718-2113 E-mail: john.carter@hccs.edu

#### **Project Overview:**

Houston Community College ("HCC") is seeking proposals from qualified firms to perform Business Process Review Services of its police department, as generally described in Attachment No. 3.

#### **Award / Contract Approval:**

This Procurement, any award under this procurement, and the resulting contract, if any, is subject to approval by HCC Board of Trustees. Subsequent to Board approval, the <u>only</u> person authorized to commit HCC contractually is the Chancellor or designee. This solicitation is a request for proposals and neither this solicitation nor the response or proposal from any prospective proposer shall create a contractual relationship that would bind HCC until such time as both HCC and the selected proposer sign a legally binding contract, which includes, without limitation, the terms required by HCC as set forth in Attachment No. 4.

**Proposal Due Date/Time:** HCC will accept sealed proposals in original form to provide the required Business Process Review Services until 2:00 p.m. (local time) on August 6, 2010. Proposals will be received in the Procurement Operations department, 3100 Main Street (11th Floor, Room 11A06), Houston, Texas 77002.

**Contract Term:** To be determined.

**Obligation and Waivers**: This Request for Proposal does not obligate HCC to award a contract or pay any costs incurred by the proposer in the preparation and submittal of a proposal.

HCC, IN ITS SOLE DISCRETION, RESERVES THE RIGHT TO ACCEPT ANY PROPOSAL AND/OR REJECT ANY AND ALL PROPOSALS OR A PART OF A PROPOSAL, WITHOUT REASON OR CAUSE, SUBMITTED IN RESPONSE TO THIS SOLICITATION.

HCC RESERVES THE RIGHT TO REJECT ANY NON-RESPONSIVE OR CONDITIONAL PROPOSAL. HCC RESERVES THE RIGHT TO WAIVE ANY INFORMALITIES, IRREGULARITIES AND/OR TECHNICALITIES IN THIS SOLICITATION, THE PROPOSAL DOCUMENTS AND /OR PROPOSALS RECEIVED OR SUBMITTED.

By submitting a proposal, proposer agrees to waive any claim it has, or may have, against Houston Community College System and its trustees or agents arising out of or in connection with (1) the administration, evaluation or recommendations of any proposal; (2) any

REQUIREMENTS UNDER THE SOLICITATION, PROPOSAL PACKAGE, OR RELATED DOCUMENTS; (3) THE REJECTION OF ANY PROPOSAL OR ANY PART OF ANY PROPOSAL; AND/OR (4) THE AWARD OF A CONTRACT, IF ANY.

HCC reserves the right to withdraw this solicitation at any time for any reason; remove any scope component for any reason and to issue such clarifications, modifications and / or amendments as deemed appropriate.

HCC is an equal opportunity/educational institution, which does not discriminate on the basis of race, color, religion, national origin, gender, age or disability.

#### **INSTRUCTIONS TO PROPOSERS**

#### 1. Introduction

HCC is seeking proposals under the negotiated method of procurement from qualified firms interested in providing Business Process Review Services in accordance with the Scope of Services contained in this solicitation (Attachment No. 3).

#### 2. Proposal Submittal

Proposer(s) shall submit one (1) original and one (1) copy of the technical proposal and price proposal to the address shown below by the date and time specified in this solicitation. In addition to the technical and price proposal, each proposer must complete and return the following documents, if appropriate:

- Proposal /Contract Award Form (Attachment No. 1)
- Small Business Development Questionnaire (Attachment 5) \*\*\* Mail separately
- Non-Discrimination Statement (Attachment No. 6)
- Certification & Disclosure Statement (Attachment No. 7)
- Affidavit Form (Attachment No. 8)
- Business Questionnaire (Attachment No. 9)
- Conflict of Interest Questionnaire (Attachment No. 12)
- Disclosures Financial Interests and Potential Conflicts of Interests (Attachment No. 13)

The envelope containing a proposal shall be addressed as follows:

- Name, Address and Telephone Number of Proposer;
- Project Description/Title;
- Project Number; and
- Proposal Due Date/Time.

All proposals shall be submitted to the following address:

Houston Community College Procurement Operations 3100 Main Street (11th Floor) Houston, Texas 77002 Ref: Project No. 10-33 Attn: John Carter

#### 3. **Eligibility for Award**

- a. In order for a proposer to be eligible to be awarded the contract, the proposal must be responsive to the solicitation and HCC must be able to determine that the proposer is responsible and has the resources and capacity to perform the resulting contract satisfactorily.
- b. Responsive proposals are those that comply with all material aspects of the solicitation, conform to the solicitation documents and meet the requirements set forth in this solicitation. Proposals, which do not comply with all the terms and conditions of this solicitation, will be rejected as non-responsive.
- c. Responsible proposers, at a minimum, must meet the following requirements:
  - Have adequate financial resources, or the ability to obtain such resources as required during the performance of any resulting contract;
  - Be able to comply with the required performance schedule, taking into consideration all existing business commitments;
  - Have a satisfactory record of past performance;

- Have necessary personnel and management capability to perform any resulting contract;
- Be qualified as an established firm regularly engaged in the type of business necessary to fulfill the contract requirements;
- Certify that the firm is not delinquent in any tax owed the State of Texas under Chapter 171, Tax Code; and is not delinquent in taxes owed to the Houston Community College System; signing and submitting the proposal is so certifying to such non-delinquency; and,
- Be otherwise qualified and eligible to receive an award under applicable laws and regulations.
- d. Proposer(s) may be requested to submit additional written evidence verifying that the firm meets the minimum requirements described in Section 3 (c) and as necessary to perform the requirements of the solicitation and be determined a responsible proposer. Failure to provide any requested additional information may result in the proposer being declared non-responsive and the proposal being rejected.
- e. A person is not eligible to be considered for award of this solicitation or any resulting contract or to be a subcontractor of the proposer or prime contractor if the person assisted in the development of this solicitation or any part of this solicitation or if the person participated in a project related to this solicitation when such participation would give the person special knowledge that would give that person or a prime contractor an unfair advantage over other bidders.
- f. A person or proposer shall not be eligible to be considered for this solicitation if the person or proposer engaged in or attempted to engage in prohibited communications as described in Section 13 of this solicitation

#### 4. **Preparation of Proposal**

#### a. <u>Technical Proposal:</u>

The technical proposal shall include, as a minimum, the following information:

- <u>Cover letter</u>: The cover letter shall not to exceed <u>2</u> pages in length, summarizing key points in the proposal.
- **Project Management and Services:** This section shall include the management and technical approach as well as a description of all services offered by the proposer. Include an organizational chart, which includes "key" staff members and their respective responsibilities for this project. Provide a detailed management plan with defined lines of authority and proposer's commitment to utilize HCC students in an internship capacity with the firm; must provide a timeline for project completion.
- Qualifications and Experience of Firm: This section shall include a description of the firm, including firm's history, size and professional staff composition. Include a description of the firm's past and current contracts/assignments, which are related to the type of services, required by this solicitation.
- **Qualifications and Experience of Personnel:** This section shall include a project-staffing plan including resumes for all proposed "key" staff members who will be assigned to this project. If personnel substitutions are contemplated on a contingency basis, they should also be identified.

#### b. Price Proposal:

The price proposal shall be clearly identified as such in the technical proposal documents. (Refer to Attachment No. 2, (Schedule of Items and Prices).

#### 5. **Evaluation Criteria**

An Evaluation Committee ("Committee") will review all proposals to determine which proposers have qualified for consideration according to the criteria stated herein. The committee's evaluations will be based on all available information, including qualification statements, subsequent interviews, if necessary, reports, discussions, reference checks, and other appropriate checks. The highest rated proposer(s) evaluated by the Committee **may** be invited to make an oral presentation of their written proposal to the Committee and/or the HCC Board of Trustees. Proposals will be evaluated using the following criteria:

	<u>FACTOR</u>	Percentage W	<u>eight</u>
J	Project Understanding and Management:	25	%
J	Qualifications and Experience of Firm:	25	%
J	Qualifications and Experience of Personnel:	25	%
J	Price Proposal:	25	%
	TOTAL:	100	%

#### 6. Contract Award

Award of a contract, if awarded, will be made to the proposer who (a) submits a responsive proposal; (b) is a responsible proposer; and (c) offers the best value to HCC, price and other factors considered. A responsive proposal and a responsible proposer are those that meet the requirements of and are as described in Section 3 or this solicitation. HCC may award a contract, based on initial proposals received, without discussion of such proposals. Accordingly, each initial proposal should be submitted on the most favorable terms from a price and technical standpoint, which the proposer can submit to HCC.

Except as otherwise may be set forth in this solicitation, HCC reserves the right to waive any informalities, non-material errors, technicalities, or irregularities in the proposal documents submitted and consider the proposal for award.

#### 7. Postponement of Proposals Due Date/Time

Notwithstanding the date/time for receipt of proposals established in this solicitation, the date and time established herein for receiving proposals may be postponed solely at HCC's discretion.

#### 8. Oral Presentations

During the process of selecting a company to provide the required services, oral presentations may or may not be held. Each proposer should be prepared to make a presentation to HCC. The presentations must show that the proposer clearly understands the requirements of the solicitation, and has a strategic plan and approach to complete the work.

#### 9. Small Business Development Program (SBDP)

a. HCC has adopted a Small Business Development Program for small businesses attempting to provide goods and/or services as prime contractors or as subcontractors to other prime contractors to HCC. The program is designed to prevent discrimination by ensuring that small, underutilized and disadvantaged businesses are informed and prepared to compete for HCC procurements. HCC will neither discriminate nor select vendors on the basis of race, color, national origin, religion, gender, age or disability in its procurement selection process.

- b. Small businesses whose gross annual income averaged over the past three (3) years does not exceed the Small Business Administration's size standard as specified in 13 CFR Part 121 are eligible to apply for participation in the program.
- c. <u>Good Faith Efforts:</u> HCC will make a good faith effort to utilize small businesses in all contracts. The annual program goals may be met by contracting directly with small businesses or indirectly through subcontracting opportunities. Therefore, any business that contracts with HCC will be required to make a good faith effort to award subcontracts to small businesses. The subcontracting goal applies to all vendors regardless of their status By implementing the following procedures, a contractor shall be presumed to have made a good faith effort:
- d. To the extent consistent with industry practices, divide the contract work into reasonable lots.
- e. Give notice to SBDP eligible firms of subcontract opportunities or post notices of such opportunities in newspapers and other circulars.
- f. Document reasons for rejecting a firm that bids on subcontracting opportunities.

#### 10. Small Business Compliance

To ensure compliance with any stated small business participation goal, the selected contractor will be required to meet with the HCC Buyer and the HCC Small Business Representative at the 50% and 75% completion phases/dates of the project, to verify small business participation activity and to ensure compliance with the stated small business goal, if any.

#### 11. Prime Contractor/Contracts for Services

The prime contractor must perform a minimum of 30% of any contract for services with its labor force and or demonstrate management of the contract for services to the satisfaction of HCC.

#### 12. **Internship Program**

- a. HCC is expanding its student internship program. All vendors are encouraged to make a commitment to utilize certain HCC student(s) in an internship capacity with the company under any resulting contract for services required under this solicitation. The selected contractor will be expected to pay the student(s) at least the minimum wage required by law. HCC will provide the selected contractor with the name of student(s) eligible to participate in the internship program.
- b. For additional information regarding the internship program, please contact Dr. Freddie Wade, Director of Workforce Program Initiatives at (713) 718-7596.

#### 13. Prohibited Communications

Except as provided in exceptions below, the following communications regarding this solicitation or any other invitation for bids, requests for proposal, requests for qualifications, or other solicitation are prohibited:

- [1] Between a potential vendor, subcontractor to vendor, service provider, proposer, offeror, lobbyist or consultant and any Trustee;
- [2] Between any Trustee and any member of a selection or evaluation committee; and
- [3] Between any Trustee and administrator or employee.

The communications prohibition shall be imposed from the day the solicitation is first advertised through the day the contract documents are signed by all parties. During this period, no HCC Trustee and no Vendor Shall communicate in any way concerning any pending Solicitation involving that Vendor, subject to the penalties stated herein.

In the event the Board refers the recommendation back to staff for reconsideration, the communication prohibition shall be re-imposed.

The communications prohibition shall not apply to the following:

- [1] Duly noted pre-bid or pre-proposal conferences.
- [2] Communications with the HCC General Counsel.
- [3] Emergency contracts.
- [4] Presentations made to the Board during any duly-noticed public meeting.
- [5] Unless otherwise prohibited in the solicitation documents, any written communications between any parties, provided that the originator shall immediately file a copy of any written communication with the Board Services Office. The Board Services Office shall make copies available to any person upon request.
- [6] Nothing contained herein shall prohibit any person or entity from publicly addressing the Board during any duly-noticed public meeting, in accordance with applicable Board policies, regarding action on the contract.

Any potential vendor, subcontractor vendor, service provider, bidder, offeror, lobbyist or consultant who engages or attempts to engage in prohibited communications shall not be eligible for the award of any resulting contract under this solicitation. Any other direct or indirect actions taken to unduly influence competitive purposes, to circumvent equal consideration for competitive bidders, or to disregard ethical and legal trade practices will disqualify bidders, vendors, service providers, lobbyist, consultants, and contractors from both this current and any future consideration for participation in HCC orders and contracts.

#### 14. **Drug Policy**

HCC is a drug-free workforce and workplace. The manufacture, sale, distribution, dispensation, possession or use of illegal drugs (except legally prescribed medications under physician's prescription and in the original container) or alcohol by vendors or contractors while on HCC's premises is strictly prohibited.

#### 15. **Taxes**

HCC is tax exempt as a governmental subdivision of the State of Texas under Section 501C (3) of the Internal Revenue Code. Limited Sales Tax Number: 1-74-1709152-1. No proposal shall include any costs for taxes to be assessed against HCC.

#### 16. Explanation to Proposers

Any explanation desired by a prospective proposer regarding the meaning or interpretation of the solicitation documents must be requested in writing and with sufficient time allowed (a minimum of seven (7) calendar days before the date set to receive proposals) for a response to reach prospective proposers before the submission of their proposals. Any HCC response will be in the form of an amendment of the solicitation or an informational letter. The response will be made available to all prospective proposers via HCC website at www.hccs.edu. Receipt of any amendment(s) issued by HCC shall be acknowledged with the proposal submission.

#### 17. Texas Public Information Act

HCC considers all information, documentation and other materials requested to be submitted in response to this solicitation to be of a non-confidential and/or non-proprietary nature, and therefore, shall be subject to public disclosure under the Texas Public Information Act (Texas Government Code, Chapter 552.001, et seq.) ("the Act") after a contract if any, is awarded. If the proposer considers any information submitted in response to this request for proposal to be confidential under law or constitute trade secrets or other protected information, the proposer must identify such materials in the proposal response. Notwithstanding the foregoing, the identification of such materials would not be construed or require HCC to act in contravention of its obligation to comply with the Act and the proposer releases HCC from any liability or responsibility for maintaining the confidentiality of such documents.

#### 18. Appropriated Funds

The purchase of service or product, which arises from this solicitation, is contingent upon the availability of appropriated funds. HCC shall have the right to terminate the resulting contract at the end of the current or each succeeding fiscal year if funds are not appropriated by the HCC Board of Trustees for the next fiscal year that would permit continuation of the resulting contract. If funds are withdrawn or do not become available, HCC reserves the right to terminate the resulting contract by giving the selected contractor a thirty (30) day written notice of its intention terminate without penalty or any further obligations on the part of HCC or the contractor. Upon termination of the contract HCC shall not be responsible for any payment of any service or product received that occurs after the end of the current contract period or the effective date of termination, whichever is the earlier to occur. HCC's fiscal year begins on September 1 and ends on August 31st.

#### 19. Conflict of Interest

If a firm, proposer, contractor or other person responding to this solicitation knows of any material personal interest, direct or indirect, that any member, official or employee of HCC would have in any contract resulting from this solicitation, the firm must disclose this information to HCC. Persons submitting a proposal or response to this solicitation must comply with all applicable laws, ordinances, and regulations of the State of Texas Government Code, including, without limitation, Chapter 171 and 176 of the Local Government Code. The person /proposer submitting a response to this solicitation must complete (as applicable), sign and submit **Attachment No. 12, Conflict of Interest Questionnaire Form, and Attachment No. 13, Disclosures — Financial Interest and Potential Conflict of interests** with the proposal package. HCC expects the selected contractor to comply with Chapter 176 of the Local Government Code and that failure to comply will be grounds for termination of the contract.

#### 20. Ethics Conduct

Any direct or indirect actions taken to unduly influence competitive purposes, to circumvent equal consideration for competitive bidders, or to disregard ethical and legal trade practices will disqualify vendors and contractors from current and future consideration for participation in HCC orders and contracts.

#### 21. No Third Party Rights

This Contract is made for the sole benefit of the HCC and the Contractor and their respective successors and permitted assigns. Nothing in this Contract shall create or be deemed to create a relationship between the Parties to this Contract and any third person, including a relationship in the nature of a third-party beneficiary or fiduciary.

#### 22. Submission Waiver

By submitting a response to this RFP, the Offerer or respondent agrees to waive any claim it has or may have against Houston Community College System and its trustees, employees or agents arising out of or in connection with (1) the Administration, evaluation or recommendation of any offer or response; (2) any requirements under the solicitation, the solicitation or response package or related documents; (3) the rejection of any offer or any response or any part of any offer or response; and/or (4) the award of a contract, if any.

# ATTACHMENT NO. 1 HOUSTON COMMUNITY COLLEGE REQUEST FOR PROPOSALS PROPOSAL/CONTRACT AWARD FORM

PROJECT NO.: 10-33

Name of Proposer/Contractor:

Address:
Telephone Number:
Fax Number:
E-mail Address:

Receipt of Proposal Amendment Numbers:

In compliance with the requirements of this Request for Proposal ,the undersigned hereby proposes to furnish all necessary resources required to perform the services in accordance with the Technical and Price Proposal dated \_\_\_\_\_ and as mutually agreed upon by subsequent negotiations, if any.

Signed By:

Name (Printed or Typed):

Title (Printed or Typed):

Date:

#### **ACCEPTANCE AND CONTRACT AWARD FORM**

(Note: This page will be completed by HCC.)

Purchase Order No.	_ (for payment purposes only)
Project No. 10-33	-
the Terms and Conditions of Purchase poster	ein in accordance with Purchase Order(s) issued by HCC and d on the HCC website at <a href="https://www.hccs.edu">www.hccs.edu</a> , incorporated herein ces and general terms and conditions attached hereto and
HOUSTON COMMUNITY COLLEGE	
Signed By:	
Title	

# ATTACHMENT NO. 2 SCHEDULE OF ITEMS AND PRICES FOR BUSINESS PROCESS REVIEW SERVICES

## PROJECT NO. 10-33

The Proposer/Contractor shall furnish all resources and services necessary and required to provide Business Process Review Services, in accordance with the scope of services, and the general terms and conditions of the sample contract documents for the lump sum price listed below.

	Description of Work	<b>Lump Sum Price</b>
001	Perform Business Process Review Services for HCC Police Department.	\$

Note: Provide a detailed breakdown of the proposed lump sum price listed herein.

## ATTACHMENT NO. 3 SCOPE OF SERVICES FOR BUSINESS PROCESS REVIEW SERVICES

#### Scope

This scope of services covers the requirements of the consultant to perform business process review and assessment services of the Houston Community College Police Department.

#### **Services to be Performed**

The Consultant will perform a review and assessment of the Houston community College Police Department. The Consultant will evaluate the effectiveness of the areas being assessed and will make the recommendations to the Chancellor for improvements. The work shall include, but is not limited to, the following tasks:

- Review the organizational structure;
- Review and assess the Tactical Plan and its implementation strategies;
- Review of Training/Professional Development;
- Assess staffing/personnel requirements;
- Assess equipment requirements;
- Interview department staff regarding their job functions;
- Provide findings and recommendations to the Chancellor.

#### **Deliverables**

- 1. The Consultant shall provide a draft report of its findings and recommendations to the Chancellor no later than August 31, 2010.
- 2. The Consultant shall provide a final report to the Chancellor within five (5) business days after receipt of feedback from the Chancellor on the draft report.

## ATTACHMENT NO. 4 GENERAL TERMS AND CONDITIONS

#### 1. Contract Award

A response to the solicitation is an offer to contract with Houston Community College ("HCC") based on the terms and conditions contained therein. Proposals do not become contracts until they are accepted by HCC through issuance of written purchase orders, a contract signed by both parties, or other duly executed documents. The general terms and conditions in this Attachment No. 4, the applicable requirements and provisions of the proposal, and other provisions required by HCC shall be included in any resulting contract.

#### 2. Contract Term

The contract term for contract(s) awarded resulting from this solicitation will be \_\_\_\_\_ year with \_\_\_\_\_ one-year renewal options, at HCC's sole discretion, unless otherwise extended or terminated by HCC in accordance with the terms and conditions of the resulting contract. All contract renewal or extensions may be subject to approval by the Board of Trustees.

#### 3. Interpretation, Jurisdiction and Venue

The Contract shall be construed and interpreted solely in accordance with the laws of the State of Texas, without regard to its choice of law provisions. Venue of any suit, right or cause of action arising under or in connection with the contract shall be exclusively in a court of competent jurisdiction located in Harris County, Texas.

#### 4. Compliance with Laws

The selected contractor shall give all notices and comply with all Federal, State of Texas and local laws. Upon request, the selected contractor shall furnish to HCC certificates of compliance with all such laws.

#### 5. Taxes

HCC is tax exempt as a governmental subdivision of the State of Texas under Section 501C (3) of the Internal Revenue Code. Limited Sales Tax Number: 1-74-1709152-1. The contract shall not contain any requirement for HCC to pay sales or other taxes from which it is exempt under applicable law.

#### 6. <u>Termination for Convenience</u>

HCC may, at its option and discretion, terminate the resulting contract for convenience and, at its option and discretion, may reduce the statement of work or other requirements of the contract at any time, without any default on the part of HCC or the contractor, by giving thirty (30) calendar days written notice thereof to the selected contractor.

#### 7. Termination for Default

HCC may terminate the contract immediately for default, by giving written notice thereof to the contractor, if the contractor fails to execute the work properly; performs in a manner that is unsatisfactory to HCC, breaches any terms, conditions, covenants, or provisions of the contract or otherwise fails to meet its obligations under the contract. In the event of termination for default, HCC shall have against the contractor, all remedies provided by law and equity. HCC, in its discretion, may include a provision granting the contractor a reasonable opportunity to cure contractor's default depending on the nature of the breach or default.

#### 8. Third Party Rights

The resulting contract shall contain the following provision: Nothing in this Contract, whether express or implied, will be construed to give any person or entity (other than the parties hereto and their permitted successors and assigns) any legal or equitable right, remedy, or claim under or in respect of any terms or provisions contained in this Contract or any standing or authority to enforce the terms and provisions of this Contract. Nothing contained herein shall be construed to or operate to create any rights in any person, party, or entity who is not a party to this Contract including, but not limited to, any rights in the nature of a third-party beneficiary.

#### 9. Ethics Conduct

Any breach of any HCC ethics policies, rules or regulations; any violation of any ethics laws or prohibitions; and any direct or indirect actions taken to unduly influence competitive processes, to circumvent equal consideration for competitive proposers, or to disregard ethical and legal trade practices will disqualify vendors and contractors from current and future consideration for participation in HCC solicitations, proposal awards, orders and contracts.

#### 10. Conflict of Interest

HCC expects the Contractor to comply with Chapter 176 of the Texas Education Code and that failure to comply is grounds for termination of the Contract.

#### 11. Small Business Compliance

The contract shall require the contractor meet with the HCC Buyer and the HCC Small Business Representative at the 50% and 75% completion phases/dates of the contract, to verify small business participation activity and to ensure compliance with the small business goal stated in the contract, if any.

#### 12. Prime Contractor/Contract for Services

If the resulting contract is for services, the contract shall require that the contractor perform a minimum of 30% of the work with its labor force or demonstrate management of the work to the satisfaction of HCC.

#### 13. Changes

HCC shall have the right, at any time, to make changes within the scope of the contract. If such change causes a material increase in the contractor's cost and/or the time for performance, the contractor shall so notify HCC in writing within ten (10) calendar days from the date of the contractor's receipt of the notice of change, and an equitable adjustment in the price and/or the time of performance shall be mutually agreed upon between the parties. No such change shall be effective in the absence of express written acceptance and direction of HCC. Notwithstanding the foregoing, any increase in the cost or price under the contract of \$50,000 or more shall require approval by the HCC Board of Trustees before effective.

#### 14. Insurance Requirements

The Contractor agrees to comply with the insurance requirements contained in Exhibit E.

#### 15. Indemnification

The Contractor shall indemnify, defend and hold HCC, its agents, employees, trustees and other officers harmless from any and all losses, damages, harm of any type or character (including attorney's fees and costs of suit) regardless of the nature or theory of the claim, whether negligence, contractual, extracontractual, or otherwise arising from or by reason of any act or omission of the contractor, its agents, servants, officers, directors and employees in the performance of the contract.

#### 16. Independent Contractor

It is agreed and understood that the contractor shall be deemed to be an independent contractor in all its operations and activities hereunder; that the employees furnished by the contractor to perform the services required by the contract shall be deemed to be contractor's employees or independent subcontractors; that contractor's employees shall be paid by the contractor; that contractor and its employees shall be responsible for all obligations and reports covering social security, unemployment insurance, income tax, and other reports and deductions required by State and Federal law. The contractor shall indemnify, defend, and hold HCC, its trustees, officers, employees, agents, and representatives harmless from any claims relating to the payment of salary, compensation, benefits, worker's compensation, or taxes to contractor's employees or agents

#### 17. Assignment

The contractor may not assign or transfer any of its rights, duties or obligations under this Agreement, in whole or in part, without the prior written consent of HCC. This contract shall inure to the benefit of, and be binding upon, the parties hereto and their respective successors and permitted assigns.

#### 18. Notices

All notices by either party to the other shall be in writing, delivered personally, by certified or registered mail, return receipt requested, or by overnight courier, and shall be deemed to have been duly given when delivered personally or when deposited in the United States mail, postage prepaid addressed as follows:

Houston Community College	Contractor
Procurement Operations (11 <sup>th</sup> Fl)	
3100 Main St	
Houston, TX 77002	
ATTN: Executive Director, Procurement Operations	ATTN:

#### 19. Invoicing and Payment

The contractor shall submit an original invoice to the address shown below for the goods or services which have been inspected and accepted by HCC:

Generally, payment will be made within thirty (30) calendar days after receipt of a properly prepared invoice or acceptance of the goods or services, whichever is later. Payment shall be considered made when HCC deposits the contractor's payment in the mail or the date on which an electronic transfer of funds occurs.

#### 20. Appropriated Funds

The purchase of any service or product under the resulting contract beyond the initial contract period is contingent upon the availability of appropriated funds. HCC shall have the right to terminate the resulting contract at the end of the current or each succeeding fiscal year if funds are not appropriated by the HCC Board of Trustees for the next fiscal year that would permit continuation of the resulting contract. If funds are withdrawn or do not become available, HCC reserves the right to terminate the contract by giving the contractor a thirty (30) day written notice of its intention to terminate without penalty or any further obligations on the part of HCC or the contractor. Upon termination of the contract, HCC shall not be responsible for any payment of any service or product received that occurs after the end of the current contract period – or the effective date of termination, whichever comes first. HCC's fiscal year begins on September 1 and ends on August 31<sup>st</sup>.

#### 21. Entire Agreement

The resulting contract and its accompanying exhibits contain the entire understanding of the parties regarding the services or materials and subject matter contained in the contract and supersedes all prior agreements, oral or written, and all other communications between the parties relating to the subject matter. This contract shall not be amended or modified, except by mutual written agreement between and signed by the parties to the contract.

#### 22. Attachments:

THE APPLICABLE ATTACHMENTS AND/OR EXHIBITS CAN BE OBTAINED ON PAGE 30 BY CLICKING ON THE ADOBE FILE TITLED ACCORDINGLY. ALL FORMS ARE ENTERABLE AND MAY BE PRINTED AND INCLUDED IN YOUR RFP AS NEEDED. PLEASE INDICATE ON THE TOP OF THE FORM THE APPROPRIATE ATTACHMENT/EXHIBIT NUMBER TO COINCIDE WITH THE TABLE OF CONTENTS.



#### PROCUREMENT OPERATIONS DEPARTMENT SMALL BUSINESS DEVELOPMENT QUESTIONNAIRE

**Note:** Vendors are to complete this form along with a **copy** of the Contractor and Subcontractor/Supplier Participation Form and return it in separate envelope to:

Houston Community College Office of Systemwide Compliance PO Box 667517 Houston, TX 77266-7517

Ref: HCC Project No.: FIRM ADDRESS: FIRM NAME: TELEPHONE NUMBER: FAX NUMBER: EMAIL ADDRESS: OTHER INFO: CONTACT PERSON'S NAME: CONTACT PERSON'S PHONE NO: SIGNATURE OF FIRMS AUTHORIZED OFFICIAL: NAME AND TITILE (TYPE OR PRINT): COMPANY MAJORITY OWNERSHIP (CHECK ONE IN EACH COLUMN) ETHNICITY GENDER LOCATION African American (AA) Male Houston (H) Asian Pacific American (APA) Female Texas (T) Caucasian (C) Out of State (O) Hispanic American (HA) Specify State Native American (NA) Public Owned (PO) Other (Specify): BUSINESS CLASSIFICATION DBE Disadvantaged Business Enterprise SB Small Business MBE Minority Owned Business Enterprise WBE Women Owned Business Enterprise HUB Historically Underutilized Business Other: PLEASE PROVIDE INFORMATION REGARDING CERTIFYING AGENCY (IF ANY): NAME OF AGENCY CERTIFICATE NUMBER EXPIRATION DATE Print

Clear



## ATTACHMENT NO. PROCUREMENT OPERATIONS NON-DISCRIMINATION STATMENT

The undersigned certifies that he/she will not discriminate against any employee or applicant for employment or in the selection of subcontractors because of race, color, age, religion, gender, national origin or disability. The undersigned shall also take action to ensure that applicants are employed, and treated during employment, without regard to their race, color, religion, gender, age, national origin or disability. Such action shall include, but shall not be limited to, the following: employment, upgrading or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other compensation and selection for training, including apprenticeship.

PRINTED OR TYPED NAME			FULL TITLE	
COMPANY NAME (TYPE OR PRINT)	)		STREET ADDRESS	
CITY	STATE	ZIP	PHONE NUMBER	
FAX NUMBER			E-MAIL ADDRESS	
SIGNATURE			DATE	
SIGNATURE			DATE	
				Print
				FIIIIC
				Clear



### PROCUREMENT OPERATIONS CERTIFICATION AND DISCLOSURE STATEMENT

A person or business entity entering into a contract with HCC is required by Texas Law to disclose, in advance of the contract award, if the person or an owner or operator of the business entity has been convicted of a felony. The disclosure should include a general description of the conduct resulting in the conviction of a felony as provided in section 44.034 of the <a href="Texas Education Code">Texas Education Code</a>. The requested information is being collected in accordance with applicable law. <a href="This requirement does not apply to a publicly held corporation">This requirement does not apply to a publicly held corporation.</a>

If an individual: Have you ever been convicted of a	felony?		Yes	No
If a business entity: Have the owner of your business en	ntity been (	convicted of a felony?	Yes	No
Has any operator of your business	entity been	convicted of a felony?	Yes	No
If you answered yes to any of the above resulting in the conviction of the felony, in County where the conviction occurred, and	ncluding th	e Case Number, the ap		
[Names of Attorneys] [Attorney Business Address]		Case No. : [Case Numb	er]	
[Court Name][County][City and State]		[Pleading Title] [Date of Occurrence]		
[Plaintiff's Name], Plaintiff Vs.		Dated this [Date] [Description of Occurre	nce]	
[Defendant's Name], Defendant				
I attest that I have answered the question	s truthfully	and to the best of my l	knowledge.	
Ву:	_	Date:		
Name:	_	Title:		
Business Entity:	_	Signature of I	Firms Authoriz	ed Official:
State of Texas Sworn to and subscribed before me at				
Texas, this the	day of			,20>>>
Notary Public for the State of :				
				PRINT
				CLEAR



### PROCUREMENT OPERATIONS AFFIDAVIT FORM

STATE OF _						
COUNTY OF _						
PERSONALLY came and appeared named State of upon oath and affirmation of belief things set forth are true and correct	, what will and person	no is a n Id make onal kno	esident of this his/ wledge t	f /her statem :hat the fol		County,
This company, contractor, or subconditions of employment on the borigin, and agrees to take affirmategulations issued pursuant thereto practices.	asis of rac ative actio	e, color n as re	, religion equired b	, sex, phys by Federal	ical handi Statutes	cap, or national and Rules and
Signed:						
Name of Company:						
Address of Company:						
DATED this the						
	-	Signatu	e of Affia	ant		
State of Texas Sworn to and subscribed before m	e at		City	/		State
this the	day of				_ , 2000	
NOTARY PUBLIC	for the S	ate of:				
My Commission Expires:						PRINT
						CLEAR



## PROCUREMENT OPERATIONS BUSINESS QUESTIONNAIRE

ABOUT YOUR COMPANY
Your Company Name:
Business Activity:
Company Address:
Telephone Number:
Fax Number:
E-mail Address:
Your Name and Your Position:
Contact Person's Name & Phone Number:
Name & Title (Type or Print):
Do you or any officer, partner, owner, sales representative and/or spouse work for the Houston Community College System?  □ Yes □ No
If yes please specify:
Which state is your office/headquarters located?
If the headquarters is out of state, does that state have preferential treatment on Bids? 🗆 Yes (If yes, list percentage%) 🗆 No
Name of Financial Institution:
Contact Person:
Title:
SOURCE OF PROCUREMENT
Please indicate how you became aware of this procurement? Source:
Example: Newspapers (Houston Chronicle, La Informacion, Houston Star, African American News or Houston Minority Business Council, HCC Website, Chamber of Commerce, etc.)
ORGANIZATIONAL STRUCTURE
Please indicate the business structure of your organization:
Individual Sole Proprietorship S Corporation, Incorporated in
Partnership Limited Liability Co. (LLC) Corporation, Incorporated in
Limited Partnership Limited Liability Partnership (LLP)
Federal Employer Identification Number:  (Note: Please refer to Attachment No. XX, Vendor Application Instructions)  Social Security Number, if an individual:  How long have you been in business under the present name?
Number of persons now employed:

BUSINESS CERTIFICATION & ENTERPRISE STATUS				
Please indicate the certification and enterprise status of your busine	553			
[DBE] Disadvantaged Business Enterprise	[SB] Small Business			
[WBE] Women Owned Business Enterprise	[FB]Foreign Business			
[HUB] Historically Underutilized Business	[MBE] Minority Owned Business			
[WOSB] Women-Owned Small Business	Other:			
*HCC is an equal opportunity/educational institution, which does n age or disability. HCC encourages small and disadva.	ot discriminate on the basis of race, religion, national origin, gender, ntaged businesses to seek procurement opportunities.			
REFERENCES:	·			
List three (3) references (local or otherwise), which have been or are now yo in quantity and scope to that specified in this solicitation.	our customer and at least one in which you have performed comparable work			
1. Name of Firm:	Address:			
Point of Contact:	Telephone #:			
2. Name of Firm:	Address:			
Point of Contact:	Telephone #:			
3. Name of Firm:	Address:			
Point of Contact:	Telephone #:			
STATE OF TEXAS NOTARY				
STATE OF TEXAS NOTARY	·			
Sworn to and subscribed before me at				
Texas, this the day of	, 20 💢			
Notary Public fo	r the State of:			
Dear Pa	rticipant,			
The Procurement Operations Department is asking you to complete our questionnaire. These questions are about the RFP/IFB process and consist of multiple parts: Information about your company, organizational structure, classification, references and notary requirements. Please type or print all requested information in its entirety.				
Thank you for your participation! PRINT CLEAR				

## ATTACHMENT NO. 10 VENDOR APPLICATION INSTRUCTIONS

The Houston Community College Procurement Operations department has developed an online vendor application. This is designed to allow firms or individuals that are interested in doing business with HCC to register online and become part of our vendor database. Once registered, you will receive a password and personal login information that will allow you to modify your vendor information anytime a change occurs with your company. You will have the flexibility to add or delete commodity lines, update phone numbers and contact information, etc. This database will allow HCC to notify, via email, all companies that match the desired commodity criteria for procurement opportunities within Houston Community College. What a great way to never miss out on an HCC bid or proposal opportunity again.

Please take a moment to go to the Houston Community College Procurement Operations department website and register as a vendor. The website address to access the vendor registration form is <a href="http://hccs.aecglobal.com/Supplier Registration Form.asp">http://hccs.aecglobal.com/Supplier Registration Form.asp</a>

Once you have completed your application, please print out a copy of the completed application and submit it with your completed proposal package. If you do not have internet access you are welcome to use a computer at any HCC library to access the website and register.

## ATTACHMENT NO. 11 INSURANCE REQUIREMENTS

The insurance coverage and limits listed below are the minimum requirements that the Contractor is required to carry during performance of the contract for:

Project Title: Business Process Review Services

Project Number: 10-33

#### 1. Commercial General Liability for Bodily Injury / Property Damage Limits:

A Occurrence/Personal Injury/Advertising

B. Products / Completed Operations
C. Annual Aggregate
D. Products Aggregate
E. Fire, Lightning or Explosion
\$1,000,000.00
\$2,000,000.00
CSL
\$2,000,000.00
CSL
\$1,000,000.00
CSL

F. Medical Expense \$5,000.00 Per person

#### 2. Automobile Liability:

Bodily Injury/Property Damage \$1,000,000.00 CSL

#### 3. Workers' Compensation

Part A - Statutory

Part B - \$1,000,000.00 Each Accident \$1,000,000.00 Policy Limits

\$1,000,000.00 Folicy Limits \$1,000,000.00 Each Employee

#### 4. Endorsements

The following endorsements and other stated information is required on the original certificate of insurance:

- A. 90-Day Notice of Cancellation;
- B. Houston Community College (HCC) to be named as Additional Insured on all policies except Workers' Compensation (Prohibited by Law);
- C. Waiver of Subrogation on all policies;
- D. The assigned HCC Project No. 10-33.

#### 5. Submission of Certificate of Insurance:

The original certificate of insurance, indicating the coverage, limits and endorsements stated herein, shall be furnished to HCC within **fourteen (14)** calendar days after receipt of a written purchase order or some other duly executed contractual document. Mail the original certificate of insurance to:

Houston Community College Risk Management Office PO Box 667517 (MC 1119) Houston, TX 77266

**Note:** CSL denotes "Combined Single Limit"

#### **ATTACHMENT NO. 12**

CONFLICT OF INTEREST QUESTIONNAIRE	FORM CIQ		
For vendor or other person doing business with local governmental entity	′		
This questionnaire reflects changes made to the law by H.B. 1491, 80th Leg., Regular Session.	OFFICE USE ONLY		
This questionnaire is being filed in accordance with Chapter 176, Local Government Code by a person who has a business relationship as defined by Section 176.001(1-a) with a local governmental entity and the person meets requirements under Section 176.006(a).	Date Received		
By law this questionnaire must be filed with the records administrator of the local governmental entity not later than the 7th business day after the date the person becomes aware of facts that require the statement to be filed. See Section 178.008, Local Government Code.			
A person commits an offense if the person knowingly violates Section 176.006, Local Government Code. An offense under this section is a Class C misdemeanor.			
Name of person who has a business relationship with local governmental entity.			
Check this box if you are filing an update to a previously filed questionnaire.			
(The law requires that you file an updated completed questionnaire with the applater than the 7th business day after the date the originally filed questionnaire become			
Name of local government officer with whom filer has employment or business relationship	o.		
Name of Officer			
This section (item 3 including subparts A, B, C & D) must be completed for each officer with whom the filer has an employment or other business relationship as defined by Section 176.001(1-a), Local Government Code. Attach additional pages to this Form CIQ as necessary.			
A. Is the local government officer named in this section receiving or likely to receive taxable income, other than investment income, from the filer of the questionnaire?			
Yes No			
B. Is the filer of the questionnaire receiving or likely to receive taxable income, other than investment income, from or at the direction of the local government officer named in this section AND the taxable income is not received from the local governmental entity?			
Yes No			
C. Is the filer of this questionnaire employed by a corporation or other business entity with respect to which the local government officer serves as an officer or director, or holds an ownership of 10 percent or more?			
Yes No			
D. Describe each employment or business relationship with the local government officer name	ned in this section.		
4			
Signature of person doing business with the governmental entity	ate		

Adopted 06/29/2007



#### OFFICE OF SYSTEMWIDE COMPLIANCE DISCLOSURES FINANCIAL INTERESTS AND POTENTIAL CONFLICTS OF INTERESTS

Texas Local Government Code Chapter 176 requires that vendors desiring to enter into certain contracts with a local governmental entity must disclose the financial and potential conflict of interest information as specified below.

Vendor shall disclose the financial interest and potential conflict of interest information identified in Sections 1 through 3 below as a condition of receiving an award or contract. Submit this information along with your bid, proposal, or offer. This form must be received by HCC Office of Systemwide Compliance before the vendor's bid, proposal, or offer will be considered received or evaluated. Completed forms must be NOTARIZED and delivered to:

Houston Community College System Attn: Office of Systemwide Compliance, Compliance Officers 3100 Main St, 12<sup>th</sup> Fl Houston, TX 77002

This requirement applies to contracts with a value exceeding \$50,000.

#### Section 1 - Disclosure of Financial Interest in the Vendor

a. If any officers or employees of HCC ("individuals") have one of the following financial interests in the vendor (or its principal) or its subcontractor(s), please show their name and address and check all that apply and (include additional documents if needed):

(include additional documents if needed):	
Name: Address:	
Ownership interest exceeding 10%  Ownership interest exceeding \$15,000 or more of the fair market value of vendor  Distributive Income Share from Vendor exceeding 10% of individual's gross income  Real property interest with fair market value of at least \$2,500  Person related to or married to individual has ownership or real property interest in Vendor  No individuals have any of the above financial interests  (If none go to Section 4)	_ ) _ ) _ )
b. For each individual named above, show the type of ownership/distributable income share:	
sole proprietorship stock partnership other (explain):	
c. For each individual named above, show the dollar value or proportionate share of the owners interest in the vendor (or its principal) or its subcontractor (s) as follows:	ship
If the proportionate share of the named individual(s) in the ownership of the vendor (or its principor subcontractor of vendor is 10% or less, and if the value of the ownership interest of the namindividual(s) is \$15,000 or less of the fair market value of vendor, check here ().	
If the proportionate share of ownership exceeds 10%, or the value of the ownership interest exce \$15,000 of the fair market value of vendor, show either:	eds
the percent of ownership %, or the value of ownership interest \$	

Yes \_\_\_\_ No \_\_\_\_

### Section 2 - Disclosure of Potential Conflicts of Interest For each of the individuals having the level of financial interest identified in Section 1 above, and for any other HCC individual not identified in Section 1 above check "Yes" or "No" to indicate which, if any, of the following potential conflict of interest relationships apply. If "Yes," please describe (use space under applicable section-attach additional pages as necessary). a. Employment, currently or in the previous 3 years, including but not limited to contractual employment for services for vendor. Yes \_\_\_\_ No \_\_\_\_ b. Employment of individual's spouse, father, mother, son, or daughter, including but not limited to contractual employment for services for vendor in the previous 2 years. Yes No Section 3- Disclosure of Gifts For each of the individuals having the level of financial interest identified in Section 1 above, and for any other HCC individual not identified in Section 1 above check "Yes" or "No" to indicate which, if any, of the following potential conflict of interest relationships apply. If "Yes," please describe (use space under applicable section-attach additional pages as necessary). a. Received a gift from vendor (or principal), or subcontractor of vendor, of \$250 or more within the preceding 12 months. Yes \_\_\_\_ No \_\_\_\_ b. Individual's spouse, father, mother, son, or daughter has received a gift from vendor (or principal), or subcontractor of vendor, of \$250 of more within the preceding 12 months. Yes \_\_\_\_ No \_\_\_\_ Section 4- Other Contract and Procurement Related Information Vendor shall disclose the information identified below as a condition of receiving an award or contract. This requirement is applicable to only those contracts with a value exceeding \$50,000. You must submit this information along with your bid, proposal, or offer. a. Vendor shall identify whether vendor (or its principal), or its subcontractor(s), has current contracts (including leases) with other government agencies of the State of Texas by checking:

	ct by showing agency name and other descriptive information such imber (attach additional pages as necessary).
c. Vendor shall identify whether vendor (including leases), bids, proposal, or other of the State of Texas by checking:	r (or its principal) or its subcontractor(s) has pending contracts ongoing procurement relationships with other government agencies  Yes No
d. If "yes" is checked, identify each such r information such as bid or project number	relationship by showing agency name and other descriptive (attach additional pages as necessary).
This disclosure is submitted on behalf of:	
(Name of Vendor)	
this disclosure statement is true and commay result in my bid, proposal, or offer violating the requirements of Texas Loc responsibility to comply with the require understand that I must submit an updated significant financial interests of the individual communication.	best of my knowledge and belief the information provided by me in ect. I understand that failure to disclose the information requested r, being rejected, and/or may result in prosecution for knowingly cal Government Code Chapter 176. I understand that it is my ements set forth by HCC as it relates to this disclosure. I also disclosure form within seven (7) days of discovering changes in the duals I identified in Section 1 of this disclosure or if individuals that all interest in my company or is a subcontractor of my company.
Official authorized to sign on behalf of ven	dor:
Name (Printed or Typed)	Title
Signature	Date
POTENTIAL CONFLICTS OF INTEREST	TE THE ABOVE "DISCLOSURE OF FINANCIAL INTERESTS AND IS" FORM. FAILURE TO COMPLETE AND RETURN THIS FORM OUR OFFER BEING CONSIDERED AS "NON-RESPONSIVE" TO
For assistance with completing this form, p	please contact the Office of Systemwide Compliance at
(713)718-8233 or 8295.	PRINT
HCC Office of Systemwide Compliance Conflict of Interest Disclosure Created May 2010	CLEAR

## PROCUREMENT OPERATIONS RFP ATTACHMENTS AND/OR EXHIBITS



SB Development Questionairre.pdf



Non-Discrimination Statement.pdf



Certification and Disclosure Statement.





Business Questionnaire.pdf



Vendor Application Instructions.pdf



Insurance Requirements.pdf



Conflict of Interest Questionnaire.pdf



Disclosures of Financial Interest.p



## **Procurement** Operations

Sample Contract Documents
By and Between
<b>Houston Community College</b>
And
For
Project No.

#### **SAMPLE CONTRACT EXHIBITS**

## **EXHIBIT A PROPOSAL / AWARD FORM**

Note: (Attachment No. 1 of this solicitation may become Exhibit A in the resulting contract.)

## EXHIBIT B SCHEDULE OF ITEMS AND PRICES

Note: (Attachment No. 2 of this solicitation may become Exhibit B in the resulting contract.)

## EXHIBIT C SCOPE OF SERVICES

Note: (Attachment No. 3 of this solicitation may become Exhibit C in the resulting contract.)

## EXHIBIT D GENERAL TERMS AND CONDITIONS

Note: (Attachment No. 4 of this solicitation may become Exhibit D in the resulting contract.)

## EXHIBIT E INSURANCE REQUIREMENTS

Note: (Attachment No. 11 of this solicitation may become Exhibit F in the resulting contract.)